

House Rules

1. The property is a historical complex. It is forbidden to climb on walls, balustrades or railings. It is also dangerous to leave the paths and therefore forbidden. Parents are liable for their children.
2. There is a general driving ban for the whole complex. No vehicles may be parked in the fortress. Exceptions are granted only by the fortress administration.
3. The complex is locked in the evening. It can only be entered during the published opening hours and with valid admission tickets. Unauthorised entry into the complex constitutes a trespass.
4. Any other time spent on the premises of the complex outside the opening hours (work, all events, etc.) must be reported to the fortress administrator in good time and his/her permission must be obtained.
5. Any person who has been given the keys for the central locking system against signature shall bear full responsibility for these keys. These keys may under no circumstances be passed on to third parties and must be returned to the person issuing the keys immediately after completion of the activity in the fortress. If a key is lost, the affected part of the locking system will be replaced at the expense of the borrower.
6. Any damage to the fortress property must be reported to the fortress administrator.
7. Special attention must be paid to the increased risk of fire on the fortress grounds! Throughout the entire fortress premises, lighting fires and using open fire is forbidden by the fire brigade. The carrying and use of fireworks, Bengali fires and incendiary devices is prohibited. Smoking is prohibited in all indoor areas. Smoking is permitted outdoor, ashtrays intended for this purpose must be used.
8. Launching or flying drones over the property is expressly prohibited.
9. It is forbidden to take or duplicate any photos in the areas visited beyond private use. For commercial photography or filming, please contact the fortress administration.

10. The complex, including parts of the interior premises are under video surveillance. The recordings serve exclusively for the preventive protection of persons and objects.
11. No refund of the entrance fee will be granted if parts of the complex are not accessible due to events, construction measures, security reasons or other reasons.
12. It is forbidden to take animals into the exhibition rooms. Dogs must wear a muzzle in the elevators.
13. Appropriate seasonal footwear adapted to the season must be worn in the winter months. It is only permitted to walk on cleared or gritted pathways. Pay particular attention to any impairment of the footpaths by ice and snow during this time.
14. Do not throw any objects from the observation towers and viewpoints. Falling objects may endanger lives. Dispose of your waste in the appropriate containers.
15. Do not enter restricted areas.
16. Follow the instructions of the fortress administration and the security service.